



Concord Fax Online: Legal Solutions

Few professions depend as much on reliable faxing as law offices do. Agreements, court filings and many other critical documents are constantly faxed between parties creating a need for timely and reliable fax solutions.



Concord's internet based fax solutions enable law firms to easily deploy a robust and redundant fax solution enabling users to send and receive faxes wherever e-mail can be accessed. This enables attorneys and their support staff to effectively collaborate independent of locations and time zones. Together with our partners, Concord offers unique routing solutions for received faxes based on decades of fax experience in law firms.

State of the art routing simplifies fax processes, eliminates busy signals, provides a comprehensive and scalable fax management system using your existing internet and email infrastructure with no hardware or capital investment required. Seamless integration with your existing email makes the Concord solution easy to learn, easy to deploy and easy to use. Concord provides redundancy and security features that ensure that all faxes are sent/received, with fail-safe retrieval of faxes from multiple locations and at any time of the day.

KEY BENEFITS

- Any employee with the necessary rights can access received faxes and fax out documents using any e-mail client wherever there is e-mail access.
- Personal In-bound fax numbers for privacy and secure delivery of fax messages
- Ability to fax letter and legal size documents in the same fax
- Simplifies the tasks of cost recovery and client billing
- Concord supports client matter codes for easy billing
- Proven, cost effective fax solution for firms that have high fax volume
- Ability to zoom, rotate and view thumbnails
- Ability to turn received faxes into editable text for further modifications*
- Unparalleled reliability and uptime.
- Supports any Disaster Recovery needs

* Requires Microsoft Outlook 2003 or 2007 or Adobe Acrobat Professional

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WHY SWITCH TO CONCORD?

Operating fax servers is a surprisingly expensive undertaking. Service contracts, upgrades and the cost of telephone lines make conventional fax server solutions less economical than Concord's fax service.

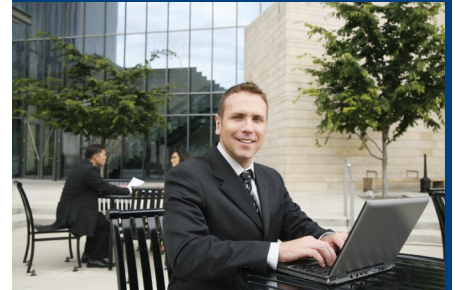
But more important than just the cost savings are the security and disaster recovery benefits of using Concord. Law firms receive the same features and functionality they have come to enjoy using fax servers; but Concord provides so much more at a fraction of the operating cost:

- Never busy inbound fax numbers. Your fax numbers are always ready to receive faxes. No matter if you are receiving one or fifty faxes at the same time.
- True geographically redundant data centers. Your faxes are still flowing even in the case of a regional disaster such as power outages, hurricanes, earthquakes etc.
- Support for inbound fax numbers in many locations. Unlike with conventional fax servers where the inbound fax numbers are tied to the location of the fax server, Concord allows you to have fax numbers in as many area codes as you want. So if you have attorneys in multiple locations, they can each have fax numbers that are local to them. Even international fax numbers are available.
- Virtually unlimited capacity. Fax Servers are designed to meet the needs of average usage patterns. But what happens when an urgent fax needs to get out during unusually busy times? Concord provides you with fax capacity whenever you need it; always.

NETWORK SECURITY

Concord provides a variety of security features that enable secure and confidential data transmission between the law firms IT infrastructure and the secured Concord data centers

- Concord provides VPN security through Cisco equipment
- Default support for TLS (transport layer security)
- HTTPs (SSL) for account administration
- Configurable Domain restrictions
- Administrator and User security Levels



"Concord enables me to have access to my faxes wherever I am. Since switching to Concord, whenever I am off-site at a deposition or working from home; I can still work with all my faxes."

Marty Davis, Esq.
Legal Solutions Group, LLC

Contact your Concord Account Manager today to learn how Concord can help you save money and improve operations.