CONCORD

Concord Fax Online

Concord Fax Online provides hosted fax capabilities with unparalleled reliability, security and speed. Concord is a proven leader ins the IP Fax industry, enabling customers to benefit from productivity gains, lower costs and better efficiencies associated with improved and automated communications.

Concord Fax Online solutions:

- Concord Fax to Email (F2E) and Email to Fax (E2F)
- Concord Production Fax / Web Services
- Concord Service Utilities (Fax Folder and Fax Assist)
- Concord Account Administration Center (AAC)
- Concord Account Administration Web Services

Concord's desktop and mobile solutions (E2F and F2E) convert faxing from a manual to an electronic process for sending and receiving documents from any computer or mobile device. Concord Production Fax offer high-volume, real-time electronic delivery of application-generated documents without having to purchase any hardware, software or dedicated fax lines. Other solutions such as Service Utilities allow customers to manage and route either the incoming or outgoing fax communications either send or receive   The Account Administration Center (AAC) is a valuable tool that allows customers to administer and monitor their Concord Hosted Fax account online 24/7. This web-based application provides administrators master controls for creating and maintaining user accounts and reporting. Customers can also enable account administration through Web Services.

All solutions provide a reliable, effective way of communicating with lower costs compared to conventional solutions such as fax machines and fax servers.

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Other services includes a number of across-the-board features designed to meet the most demanding fax requirements, including:

- International DID numbers and toll free numbers

- Global fax delivery

- Support for any email client Concord Web services API for easy integration of fax functions
- Comprehensive administrative and technical support
- Custom integration for Exchange 2003/2007
- Redundant, geographically distributed network

Security has always been a priority for Concord as well as its customers. For this reason, Concord supports encryption for all communications to and from Concord's fully-secured data centers, guaranteeing secure communications which meet the most stringent requirements.

By the same token, Concord's network architecture is flexible enough to accommodate internal corporate policies (features such as specific fax cover pages or file formats) or to ensure compliance with industry requirements.

What sets Concord apart is its revolutionary network architecture which provides real-time failover for both inbound and outbound communications. Real-time failover for inbound communications, a product of significant capital investment, represents a technological breakthrough for the IP fax industry and is unique to Concord. Conventional fax solutions typically provide only basic failover for outbound. Concord customers enjoy the unique advantage of a robust network which is built for reliability and speed. Concord is a proven leader in the IP Fax industry, enabling businesses to streamline their processes and achieve significant cost reductions.

Concord's award winning fax services date back more than 15 years. Since then, Concord has retained a leadership position due to its proprietary technologies which deliver hosted fax capabilities with unparalleled reliability, security and speed.

Concord changed the way we do business — the hosted fax services automated our business processes and improved our productivity. This resulted in better customer interaction, satisfaction and repeat business. Concord has proven to be a great business tool.

- Brian Alldread
IT Manager

Contact your Concord Account Manager today to learn how Concord can help you save money and improve operations.

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