



## Concord Fax Online: Backup Provider Program

Have you ever considered how long can you afford to be without your fax solution? You probably have a backup solution in place for e-mail, but what about fax? With Concord's Backup Provider Program, you can get the same peace of mind for your mission critical faxing.



Due to the importance of information in the business world, most companies today - from small business to large enterprises - have back-up systems for data and email. These same precautions, however, are not in place for their fax communications. For that reason, Concord offers a Backup Provider Program for customers who currently do not have Concord Fax Online but would like the peace of mind in case their current fax solutions (fax server(s) or other fax service providers) cease to work or experience outages.

In these situations, companies can immediately switch to Concord Internet Fax and experience very little or no downtime. It is also useful even in other situations - such as one where companies require on-demand capacity or perform regular scheduled system maintenance. The Concord global IP Fax network is designed for complete uptime and unlimited capacity. Like an insurance policy, the Concord Backup Provider Program provides assurance in uptime and solutions in time of need. It is an essential part of a business continuity plan.

### KEY BENEFITS

- Active Stand-By allows companies to begin using the Backup Provider Solution whenever it is needed, without additional paper work or activation
- Concord's unique dual data center outbound fax solutions allows companies to continue receiving faxes at your fax numbers even when there are complete regional or state-wide infrastructure outages
- Ability to use the Backup Solution for fax activities that exceed your current solution's capacity
- Flexible and powerful APIs for easy integration
- Account Management Web Services allow for fully automated provisioning in case of emergencies
- Enablement tools for easy deployment

[www.concordfax.com](http://www.concordfax.com)

101 Stewart Street  
Suite 1000  
Seattle, Washington 98101 USA  
E-mail: [sales@concordfax.com](mailto:sales@concordfax.com)

Corporate Sales:  
North America: (+1) 305 947 2224  
Europe: (+44) 20 30023856  
Asia: (+60) 12-2186820



## Concord Fax Online: Backup Provider Program

What sets Concord apart is revolutionary network architecture which provides real-time failover for both inbound and outbound communications. Real-time failover for inbound communications, a product of significant capital investment, represents a technological breakthrough for the IP fax industry and is unique to Concord. Most IP fax providers and in-house solutions only offer outbound failover, making their networks less reliable. Concord customers enjoy the unique advantage of a robust network which is built for reliability and speed.

Security has always been a priority for Concord as well as its customers. For this reason, all communications to and from Concord's fully-secured data centers can be encrypted, guaranteeing secure communications which meet the most stringent requirements.

By the same token, Concord's network architecture is flexible enough to accommodate internal corporate policies (features such as specific fax cover pages or file formats) or to ensure compliance with internal and external industry requirements. Concord's secure fax delivery system is fully compliant with the Gramm-Leach Bliley (GLB), Patriot and Sarbanes-Oxley (SOX) Acts, and is a value-added solution for delivering wire transfer confirmations, loan syndicate statements, rate sheet and rate lock statements, fraud alerts, ACH/positive pay transactions, authorizations, applications, investment policy statements, brokerage and other documents.

Concord's award winning fax services date back more than 15 years.

Since then, Concord has retained a leadership position due to its proprietary technologies which deliver Internet Protocol (IP) fax capabilities with unparalleled reliability, security and speed.

*Contact your Concord Account Manager today to learn how Concord can help you save money and improve operations.*