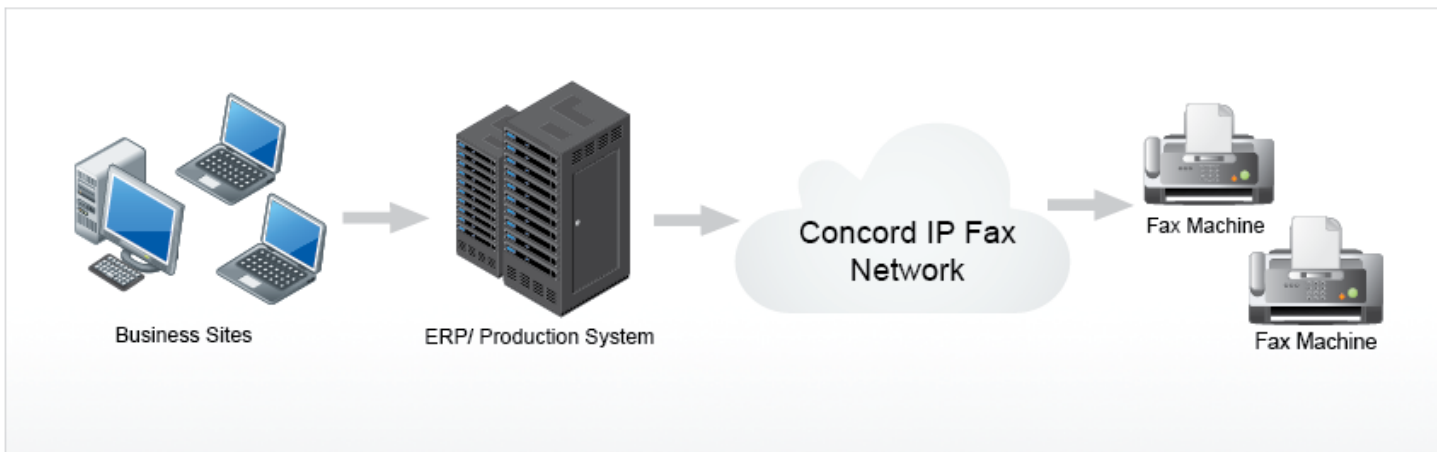# Production Fax

Concord Fax Online production offer high-volume, low-cost, real-time electronic delivery of application-generated documents without having to purchase any hardware, software or dedicated fax lines. For businesses that demand efficiency, Concord provides a solution — a reliable, effective method of communicating with a substantially lower cost compared to fax server solutions or non-automated delivery of documents.

Concord Fax Online Production Fax enables high-volume documents such as purchase orders, invoices, requests, statements, itineraries, bills of lading and order confirmations to be electronically exchanged via fax. Automating purchasing, finance, inventory management and sales and distribution functions gives businesses a host of advantages.

BENEFITS

- Reliable uptime for all inbound and outbound communications
- Reduced expenses associated with fax hardware, software, installation and maintenance costs
- Increase productivity and response time through speed and efficiency of delivery

IMPLEMENTATION

Integrating production fax capabilities into a company's applications can be easily accomplished by:
- Ready to use Concord Utilities such as FolderFax
- Web services API (customized solution)

FEATURES

- Fully redundant and immediate method for delivering business documents
- Eliminates manual processes such as printing, mailing or manually faxing documents
- Can originate from ERP, host, legacy or other back-office applications (SAP, Oracle, CRM, PeopleSoft and other ERP systems)
- Delivery confirmations sent to the application server or an email recipient
- Account activity and reports can be managed and viewed online at any time
- On demand scalability provides virtually unlimited fax capacity whenever it is needed – can support hundreds of thousands of pages per hour
- Easy, rapid integration with existing systems without modifications to the application code or data stream
- Never busy fax number for in-bound fax numbers; wide range of local and international DIDs

Production Fax

Concord's award winning fax services date back more than 15 years. Since then, Concord has retained a leadership position due to its proprietary technologies which deliver IP fax capabilities with unparalleled reliability, security and speed.

What sets Concord apart is revolutionary network architecture which provides real-time failover for both inbound and outbound communications. Real-time failover for inbound communications, a product of significant capital investment, represents a technological breakthrough for the IP fax industry and is unique to Concord. Conventional fax solutions typically provide only basic failover for outbound. Concord customers enjoy the unique advantage of a robust network which is built for reliability and speed. Security has always been a priority for Concord as well as its customers. For this reason, all communications to and from Concord's fully-secured data centers can be encrypted, guaranteeing secure communications which meet the most stringent requirements.

By the same token, Concord's network architecture is flexible enough to accommodate internal corporate policies (features such as specific fax cover pages or file formats) or to ensure compliance with internal and external industry requirements. Concord's secure fax delivery system is fully compliant with the Gramm-Leach Bliley Act (GLB), SOX, HIPAA and other, and is a value-added solution for delivering claims, insurance policies, claims, contracts, authorizations, applications, reports, invoices, referrals and other documents. Concord understands the needs of its customers and is positioned to meet their current and future demands.

Contact your Concord Account Manager today to learn how Concord can help you save money and improve operations.

Concord improves the bottom line by eliminating all capital expenditures associated with faxing equipment and reduces fax expenses to a nominal operational cost.